

# **Veterans Resource Guide**



State of Delaware Department of State Delaware Commission of Veterans Affairs (800) 344-9900 (In DE) or (302) 739-2792 www.veteransaffairs.delaware.gov



# **Míssíon Statement**

The Delaware Commission of Veterans Affairs is dedicated to advancing information, providing benefits and creating opportunities for service members, veterans and their families in recognition of their service to the Nation and their value to our community.

## Veterans First in the First State

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## Introduction

The Delaware Commission of Veterans Affairs, an office of the Department of State, is dedicated to assisting veterans and their family members in obtaining benefits and working with other government agencies and civic organizations to facilitate assistive services. The Commission is an advisory board appointed by the Governor to represent Delaware's veterans. The Commission coordinates programs and objectives in State-wide advocacy for veterans affairs. They administer policy and oversee operations of Delaware's two Veterans Cemeteries and the Veterans Home. The Commission of Veterans Affairs was established by the General Assembly in 1987.

- ✓ Represent the State in concert with other agencies and the US Department of Veterans Affairs on matters of mutual interest and concern.
- ✓ Maintain a repository for Delaware veterans' "Statement of Service".
- ✓ To advise departments and agencies of the State on all matters pertaining to veterans, their dependents and survivors.
- ✓ Augment Veterans service organizations in assistance to veterans with assignment of a Veterans Service Officer in each county.
- ✓ Administer operations for the Delaware Veterans Memorial Cemeteries.
- ✓ Oversight in the administration of the Delaware Veterans Home.
- $\checkmark$  Initiate, review, and sponsor State legislation pertaining to veterans.

## **Contact Information**

*Larence Kirby* Executive Director Phone: (302) 739-2293 larence.kirby@state.de.us

Sable Vance Administrative Specialist III Phone: (302) 257-3120 sable.vance@state.de.us

Pamela A. Anderson

Administrative Specialist II Phone: (302) 257-3116 pamela.anderson@state.de.us

Joshua Matticks

Administrative Specialist I Phone: (302) 257-3121 joshua.matticks@state.de.us Sherri Taylor

Senior Accountant Phone: (302) 257-3117 sherri.taylor@state.de.us

#### **Veterans Service Officers:**

*Natasha L. Scott-Knight* (New Castle County-Bear Office) Phone: (302) 365-8231 natasha.knight@state.de.us

*Charles M. Murrell, Jr.* (Kent Co.-DCVA-Dover Office) Phone: (302) 257-3119 charles.murrell@state.de.us

*Laurie A. Corsa* (Sussex County-Millsboro Office) Phone: (302) 648-3068 laurie.corsa@state.de.us

## Commissioners

#### Mr. William C. Farley (Chairman)

Phone: 734-8715/Cell: 242-7926 Email: majormustang@verizon.net Organization: MCL-*Marine Corps League* 

## LTC Angela F. Showell, DNG (Vice Chair)

Phone: 326-7075/Cell: 299-8333 Email: angela.f.showell.mil@mail.mil Organization: At Large

#### Mr. Charles T. Armbruster, Jr.

Phone: 478-7591/Cell: 893-7703 Email: armbruct@verizon.net Organization: AMERICAN LEGION

#### Mr. Charles W. Baldwin

Phone: 766-2224 Email: cdcbaldwin19@gmail.com Organization: VVA- Vietnam Veterans Association

#### Mr. Eugene F. Bradley

Phone: 945-2170/Cell: 245-4321 Email: geneandchris@yahoo.com Organization: AMVETS -American Veterans

#### **Dr. Daniel E. Coons**

Phone: 697-3079/Cell: 270-1673 Email: drdancoons@yahoo.com Organization: KWVA *Korean War Veterans Association* 

#### Mr. John F. Hampton

Cell: 241-3189 Email: john.hamp2011@gmail.com Organization: At Large

#### Mr. Paul Lardizzone

Cell: 382-3448 Office: 697-9061 Email: p.lardizzone@verizon.net Organization: DAV -Disabled American Veterans

#### Mr. William C. "Bill" McMullen

Phone: 697-9750/Cell: 423-0073 Email: mcmullenb@aol.com Organization: AFSA *Air Force Sergeants Association* 

#### Mr. Mark M. Newman

Phone: 724-6896/Cell: 222-7558 Email: mnewman122@gmail.com Organization: VFW Veterans of Foreign Wars

#### Mr. Barry B. Newstadt

Phone: 475-2820/Cell: 494-3939 Email: eagle0699@msn.com Organization: At Large Jewish War Veterans

#### Dr. Ronald G. Sarg

Phone: 678-1603 Email: eglron@comcast.net Organization: MOAA Military Officers Association of America

#### Earl E. Seppala

Phone: 239-0641/Cell: 290-0274 Email: eseppala@aol.com Organization: MOWW *Military Order of the World Wars* 

#### **MyRon W. Smith**

Phone: 397-1011 Email: myronsmith916@gmail.com Organization: DELVETS Delaware Veterans



Delaware Joining Forces is a state-wide public and private organizational network that guides policy and provides services through its partners to the State's military and veteran communities. The directory hosts a list of recognized organizations and is an ideal resource for connecting service members, veterans, and their families with public services, community groups, service providers, health care centers, veteran service organizations, and more in Delaware and beyond. It also provides a network for referrals and a process for collaboration between service organizations.

Membership: Public and private organizations are invited to participate with Delaware Joining Forces and are encouraged to develop partnerships to share information and resources for the betterment of our community and the people we serve. Benefits of

active membership in Delaware Joining Forces:

- Recognition for participating in a state-wide initiative that demonstrates your commitment to improving the quality of life of service members, veterans, and their families.
- Engagement with public and private entities that are aligned with your interests.
- Increase outreach efforts to a larger community and a broader population through referrals and searches with a web-based platform.
- Opportunity with active participation in work groups and strategic planning to develop policy and establish goals.

## LOGIN **OR** REGISTER

Take the first step in Joining Forces through enrollment in the DJF register of recognized service providers at http://www.delaware.gov/djf/. Select to register and login. You will be guided through the steps to complete a profile of your organization. You will enter contact information and a description of services. Your profile can include documents, images, audio and video files, and links to your social media outlets.

For more information please visit our website www.delaware.gov/djf/ or contact Christine Kubik with Community Relations at (302) 326-7582.

## **Veterans Memorial Cemetery**



#### **Office Hours:**

Monday thru Friday 8:00 a.m. to 4:00 p.m. Closed on all National or State Recognized Holidays

#### **Visitation Hours:**

The Cemetery is open to visitors every day of the year from dawn until dusk.

#### **Burial Space:**

The Cemetery has space available to accommodate casketed and cremated remains. General information and a grave locator Kiosk available at the administration buildings:

#### **Delaware Veterans Memorial Cemetery**

2465 Chesapeake City Road Bear, Delaware 19701 Phone: (302) 834-8046 Fax: (302) 834-3787 Barbara A. Cooke (Administrator)

#### **Delaware Veterans Memorial Cemetery**

26669 Patriots Way Millsboro, Delaware 19966 Phone: (302) 934-5653 Fax: (302) 934-5647 Gregory A. Bee (Administrator)

#### **Eligibility:**

Veterans of the Armed Forces of the United States, their spouse and dependent children may be interred at the Delaware Veterans Memorial Cemetery. Eligibility requirements are prescribed by the National Cemetery Administration, and while this is not an exhaustive list to describe every instance; it generally applies that any of the following criterion will constitute eligibility:

(a) Served on active duty in the Armed Forces of the United States for a continuous period of at least 24 months and was separated or discharged under honorable conditions. With the following exceptions:

(1) Any term of service is qualifying for enlisted persons that entered active duty on or before September 7, 1980.

(2) Any term of service is qualifying for commissioned officers who entered active duty on or before October 16, 1981.

(3) Any term of service, where death occurs on active duty or a service member is separated early as a result of hardship or service connected disability.

(b) Served in the National Guard or reserve components of the Armed Forces of the United States and:

(1) Eligible to receive retired pay or would have been entitled to receive retired pay at the age of sixty (60).

(2) Any term of service where a member is called to serve on active duty under Executive Orders (other than for training).

(c) A veteran must also be a resident of Delaware in either of the following cases:

- (1) At the time of entry into active service.
- (2) At the time of Death.
- (3) For a period of three (3) years.

#### **Benefits**:

- 1. One grave site (double depth) is authorized for an eligible veteran and his/her spouse.
- 2. There is no charge for the grave site or the interment service for an eligible veteran at the Cemetery. There is, however, a minimal charge for the interment of a veteran's eligible immediate family member(s) for the opening and closing of the grave and marker foundation. The fee shall be determined and regulated by the Delaware Commission of Veterans Affairs.
- 3. A flat bronze marker for the veteran and immediate family member will be furnished by the Department of Veterans Affairs at no cost and is required.





## **Delaware Veterans Home**



#### 100 Delaware Veterans Blvd, Milford, DE 19963 (302) 424-6000

The Delaware Veterans Home has 150 Beds with both private and semi-private rooms. The facility includes physical therapy, a main dining room, a multi-purpose room, and a Town Square with amenities such as; a canteen, barber/beauty shop, library, chapel and mail room.

The Home is located on Airport Road in Milford, Delaware on 24 acres, adjacent to a 16-bed hospice, a Boys and Girls Club, and nearby facilities for dialysis, professional medical offices, and Milford Memorial Hospital.

#### **Eligibility Requirements:**

- 1. Honorably discharged from active service (peacetime or wartime), or a retired member of the National Guard, or Reserves who is eligible for retirement pay at age 60 or has served on active duty for 180 days or more (does not have to be consecutive).
- 2. A resident of Delaware for three years or more prior to application.
- 3. Requires a nursing home level of care.

## **State Benefits**

#### **Requesting Military Records**

The Delaware Commission of Veterans Affairs (DCVA) is the repository for veterans' military discharges (DD Form 214) or similar documents of active duty service. If you were a Delaware resident at the time of entry into the service or had a Delaware address at the time of discharge, you may contact the DCVA office at (800) 344-9900 or (302) 739-2792, to inquire if we have a copy on file. Veterans and their next of kin can also request a copy of the service member's DD Form 214 (Certificate of Release or Discharge from Active Duty) from the National Archives at www.archives.gov/veterans. The DD Form 214 is necessary to establish eligibility for veterans' benefits. Veterans interested in permanently recording and/or storing their service records e.g. DD 214 for future use, please visit the DCVA office.

#### **DCVA Newsletter**

The Delaware Commission of Veterans Affairs publishes a quarterly newsletter. Copies of the newsletter are provided at no charge to veterans and their dependents. You can sign up to receive the newsletter by email at www.veteransaffairs.delaware.gov or contact the Commission office at (800) 344-9900 or (302) 739-2792.

#### **Certificate of Appreciation**

The State of Delaware provides a "*Certificate of Appreciation*" signed by the Governor. Eligibility requirements: A current resident of the State of Delaware or resident when he or she entered the Armed Forces of the United States and honorably discharged. You may obtain an application online at www.veteransaffairs.delaware.gov or contact the Commission office at (800) 344-9900 or (302) 739-2792.

#### **State Park Admission**

Any veteran who honorably served or is honorably serving, including members of the Delaware National Guard, resides in the State of Delaware and owns a motor vehicle registered in Delaware shall receive a 50 percent discount on the annual fee for vehicle entrance to state parks and recreational areas.

#### Hunting, Trapping and Fishing License

Any

member of the Armed Forces while stationed within the State shall be deemed a resident of the State for the purpose of obtaining a license.

Veterans with a disability rating of 60 percent or more by the U.S. Department of Veterans Affairs may obtain a no-fee license. For additional information, contact the Department of Natural Resources and Environmental Control (DNREC) at (302) 739-9918, or visit their website at: www.dnrec.delaware.gov.

#### **Veterans Trust Fund**

The Delaware Veterans Trust Fund provides assistance to Delaware's veterans in financial crisis. Established in 2013, it has brought relief to veterans in need of help with reintegration, housing, utilities, and incidental expenses for health and welfare. It also provides an opportunity for individuals, businesses, and organizations to show their support for Delaware's veterans with contributions to the Trust Fund. Donations may be made online through the Friends of Delaware Veterans, Inc. at www.delawareveteranstrustfund.com or mailed to the Delaware Veterans Trust Fund, 802 Silver Lake Blvd, Suite 100, Dover, DE 19904. Delaware residents may also elect to contribute a portion of their tax refund to the Trust Fund with their State Personal Tax Form. Donations are tax deductible on your federal tax return as defined in United State Code (USCS), Title 26, Section 170 and on your state tax return per Delaware Code, Title 30. 100 percent of your donation goes towards assisting a Delaware veteran. For more information on the Delaware Veterans Trust Fund, or to obtain an application for assistance, you can call your Veterans Service Officer or the main office at (800) 344-9900 or (302) 739-2792.

#### **Delaware Veterans Home Fund**

The Veterans Home Fund is used for the operation of the Veterans Home in the State of Delaware. The Division of Revenue has provided a space on the Delaware State Income Tax Return form so that an individual may voluntarily designate a contribution to the Delaware Veterans Home Fund. Other individual contributions can be mailed to the following address: Delaware Veterans Home Fund, Department of the State, 401 Federal Street, Suite 3, Dover, DE 19901.

#### **Modifications to Taxable Income**

Persons under 60 receiving pensions from employers, the United States, the State or any subdivision thereof, may deduct up to \$2,000 off of their federal adjusted gross income. Amounts received as pensions by persons age 60 or older may deduct up to \$12,500 off of their federal adjusted gross income. For additional information, contact the Department of Revenue at (302) 739-5251.

#### **Notary Service for Veterans**

The Delaware Commission of Veterans Affairs provides no fee notary service for veterans, dependents and their families.

#### **Copy of Death Certificate**

The State Registrar shall furnish a certified copy of a veteran's death certificate for no fee to the next of kin acting on behalf of the veteran for settlement of the veteran's affairs.

#### **Pension Benefits for Paraplegic Veterans**

A paraplegic veteran eligible for benefits shall receive a pension from the State of \$3000 per year payable in equal monthly installments. The veteran must file evidence with the Pension Office that he/she is a paraplegic and fully disabled; and the disability is a direct result of service in the armed forces of the United States during a period of war. For additional information, contact the State Pension Office at (302) 739-4208.

#### **Delaware Veterans Education Benefits**

The State of Delaware provides educational benefits for the children of deceased veterans of the military services of the United States, military service personnel held prisoner of war and military service personnel officially declared to be missing in action. In order to qualify for this entitlement an applicant shall be: the child of a member of the armed forces who was killed while on active duty or who died from disease, wounds, injuries or disabilities arising or resulting from performance of duty; a member of the armed forces who is being held, or who was held prisoner of war; or a member of the armed forces officially declared missing in action; a person who at the time of application for benefits is at least 16 years of age, but not more than 24 years of age, and a resident of the State for at least three years prior to the date of application; attending or admitted for attendance at an educational institution beyond the high school level in a program not to exceed four years in duration. For additional information, contact the Delaware Higher Education Office at (302) 735-4120.

#### Education Benefits for Active Members of the Delaware National Guard

Any active member of a federally recognized unit of the Delaware National Guard, who meets the requirements for satisfactory membership as defined by the Adjutant General of the Delaware National Guard, shall be eligible for funding support by the Delaware National Guard for certain post-secondary education tuition and fees.

#### **State Employment**

Veterans preference shall be provided to earned ratings with ten points granted to disabled veterans and five points granted to all other eligible veterans. Any preference points for which a veteran would qualify may be claimed by his or her unmarried widow, widower, spouse of a member of the armed forces who is POW or MIA, or spouse of a veteran who is totally disabled.

#### **Credited Military Service; Eligibility**

Credited service for those veterans who first became a State employee before July 1, 1976, served full-time active duty, not in excess of 5 years, in the armed forces of the U.S. during time of war or national emergency, provided that the individual became an employee within five years after completion of his or her tour of duty; or within 5 years after his or her completion of a course of professional or vocational training, if such course was begun within five years after completion of his or her tour of duty, except that the aforesaid five year period within which the individual must become an employee shall not apply to full-time officers and members of the National Guard of the State who were active members of the State Employee's Pension Plan on June 1, 1970.

#### **Veterans Employment Opportunity Credit**

Employers are eligible during the year a qualified veteran is hired and for two taxable years thereafter a tax credit of 10 percent of a qualified veteran's wages, up to a maximum of \$1,500. Employers may take the credit the year a veteran is hired and the two subsequent tax years.

#### License and Permits for Military Spouses

Professional Regulations will issue a 6 month temporary occupational license, when required, to a military spouse relocating in Delaware. The temporary license will allow for the spouse to obtain employment in their discipline, pending application for endorsement or reciprocity.

#### **Special License Plates**

Special License Plates are available through DMV for: Former Prisoners Of War, Formerly Missing-In-Action, Purple Heart Recipients, Medals of Valor Recipients, Disabled Veterans, Delaware National Guard & Reserve Members, Retired Military, Korean War Veterans, Vietnam War Veterans, Operation Iraqi Freedom (OIF), Operation Enduring Freedom (OEF), Gold Star Lapel Button and I SUPPORT VETERANS.

The best thing about the I SUPPORT VETERANS plate; is that all motorists can purchase it at a cost of \$20 and half the cost will be donated to the Delaware Veterans Trust Fund. The trust fund is set up to provide financial assistance to veterans who are in need of temporary support. By purchasing this specialty plate Delawareans can show their support and encourage others to show theirs as well! (*See page 11 for more information on the Trust Fund.*)



For additional information, contact the Division of Motor Vehicles at (302) 744-2500.

#### **Disabled Veteran Combined Special License Plate**

A special license plate is available to those veterans who are eligible for both the Disabled American Veteran designation and the universally-recognized symbol for those requiring special parking accommodations. This benefit allows the veteran to park in a disabled parking space without having to go through a separate application process.

#### **Registration and Inspection of Motor Vehicles of Disabled Veterans**

A motor vehicle owned by a disabled veteran who is eligible for 'adaptive equipment' benefits (which includes, but is not limited to power steering, power brakes, power window lifts, power seats, and special equipment necessary to assist the eligible person into and out of the automobile or other conveyance) shall be exempt from the payment of registration fees (limited to one automobile per eligible veteran at any one time).



# Veteran Identification Cards via Delaware DMV

Veterans ID cards are being issued by the Delaware Division of Motor Vehicles. This card is available to any Delaware veteran that served in the U. S. military and was honorably discharged. The cards are free of charge. To obtain the card, veterans must have a valid Delaware driver license or ID card and provide proof of military service, such as: Military ID / DD 214

The Veteran Id cards are designed to verify an individual as a veteran in the State of Delaware, so that businesses can opt to recognize the contributions of those veterans who have faithfully served our country and represented our great state. It will also afford the veteran protection as they will no longer have to carry a DD-214, which contains sensitive information, to prove their veteran status in order to obtain the benefits provided by local businesses.

Please note that this card is not a military ID card and does not entitle veterans to all military benefits. Veterans would need to contact the U.S. Dept. of Veterans Affairs (VA) to determine the federal benefits in which they are entitle. *Also, some business only offer discounts/benefits during certain military holidays/events such as Veterans Day/Memorial Day.* 

# Wember ID 1234567890 Plan ID (80840) Image: Constant of the service conservice conservice constant of the service constant of t

Veterans Health Identification Card:

**Purpose of the VHIC:** The VHIC is for identification and check-in at VA appointments. It cannot be used as credit card or an insurance card and it does not authorize or pay for care at non-VA facilities.

**How to Receive a VHIC:** The VHIC is issued only to Veterans who are enrolled in the VA health care system. If you are not enrolled, you may apply for enrollment online at www.va.gov/healthbenefits/enroll or by calling 1-877-222-VETS (8387) Monday – Friday from 8 am- 8 pm ET. You may also apply for enrollment in person at your local VA medical facility. Once your enrollment is verified, you may have your picture taken at your local VA medical center, so that a VHIC can be mailed to you. We will mail you a Veterans Health Benefits Handbook and you will also receive a call welcoming you to the VA, typically with 5-7 days after your enrollment verification. (*List of VA medical facilities in Delaware- page 16.*)

## **Veterans Service Officers**

The Delaware Commission of Veterans Affairs is here to help you navigate the many federal, state, and local resources and benefits available to veterans. Whether you have a specific question or would simply like us to help identify programs and benefits for which you may be eligible, our Veteran Service Officers (VSO) are standing by to help.

Our VSO's undergo extensive initial training and attend annual update seminars. They are members of the National Association of County Veteran Service Officers (NACVSO) and are accredited by this professional organization and through the Office of the General Council, U. S. Department of Veterans Affairs. They provide assistance to service members, veterans, and their families. This includes not only applying for federal and state benefits but also providing resources related to the following:

- Compensation and Pension
- Health Care
- Education & Training

#### New Castle County:

#### Natasha L. Scott-Knight

Delaware Veterans Memorial Cemetery 2465 Chesapeake City Rd Bear, DE 19701 Phone: (302) 365-8231

#### Employment

- Burial & Survivor
  Benefits
- Housing
- Transportation

#### **State Veterans Service Officers**

#### Kent County:

**Charles M. Murrell, Jr.** Commission of Veterans Affairs 802 Silver Lake Blvd, Suite 100 Dover, DE 19901 **Phone: (302) 257-3119** 

#### Military Records

And more

Laurie A. Corsa

**Sussex County:** 

Delaware Veterans Memorial Cemetery 26669 Patriots Way Millsboro, DE 19966 **Phone: (302) 648-3068** 

#### Department & National Service Officers

Veteran Service Organization:	Veterans Service Officer:	Phone:	Location:
American Legion	Joseph T. Houghton	302-993-7256	VARO Wilmington
Disabled American Veterans	Paul Lardizzone	302-697-9061	DAV Camden
(DAV)	Mark Wischman		
Paralyzed Veterans of America		302-993-7252	VARO Wilmington
(DE/MD/PA)		302-993-7253	
Purple Heart (MOPH)	Cheryl Yard	302-993-7263	VARO Wilmington
Veterans of Foreign War (VFW)	David Hilliard	302-993-7260	VARO Wilmington
Vietnam Veterans of America	Terry Baker	302-993-7250	VARO Wilmington
(VVA)	-	302-993-7251	
× /		302-540-8772-С	

## **Important Phone Numbers**

## **DEPARTMENT OF VETERANS AFFAIRS**

VA Regional Office (Claims & Benefits) 1601 Kirkwood Hwy Wilmington, DE 19805
VA Medical Center (Healthcare)      1601 Kirkwood Hwy      Wilmington, DE 19805
Dover VA Outpatient Clinic 1198 S. Governors Ave Dover, DE 19904
Georgetown VA Outpatient Clinic 20653 DuPont Hwy Georgetown, DE 19947
EMPLOYMENT SERVICES
Wilmington – 4425 N. Market St, Wilmington, DE 19809      Cleopatra Jones, LVER (cleopatra.jones@state.de.us)
<u>Newark – Pencader Corporate Center, Bldg 225, Suite 211, Newark, DE 19702</u> Lisa Smith, DVOP (lisaI.smith@state.de.us)
Dover – Blue Hen Corporate Ctr., 655 S. Bay Rd, Ste. 2H, Dover, DE 19901Kevin Gunning, DVOP (kevin.gunning@state.de.us)
<u>Georgetown – 20093 Office Circle, Unit 207, Georgetown, DE 19947</u> Gail Gartner, DVOP (gail.gartner@state.de.us)
<b>COLLEGE &amp; TRADE SCHOOLS MILITARY/VETERANS AFFAIRS</b>
COORDINATORS      Delaware State University      Vacant
Jeff Rose (jrose8@dtcc.edu)

<u>University of Delaware</u>	
Brooks Raup (braup@udel.edu)	
http://www.udel.edu/students/veterans/	
Wesley College	
Erin Elsberry (erin.elsberry@wesley.edu)	
Widener University School of Law	
Pattie Donoghue (pmdonoghue@widener.edu)	
Wilmington University	
Jim Webb, MBA (james.s.webb@wilmu.edu)	

#### **READJUSTMENT COUNSELING**

Vet Center (New Castle Co.)	
Vet Center (Kent Co.).	
Vet Center (Sussex Co.)	

The Vet Center provides counseling services for:

- Post Traumatic Stress and Other Disorders
- Military Sexual Trauma
- Marital/Family problems
- Bereavement

Vet Center services are provided at no cost to eligible veterans who served in combat areas and their families or to those who experienced sexual trauma or bereavement challenges without combat area restriction.

#### **VETERANS OUTREACH PROGRAMS**

Peoples Place II	
Mike Rowe (Listening Post–Lower Delaware)	302-422-8033x173
Veterans United Outreach of Delaware Michael L. Snyder	
<b>Connections/Supportive Services for Veteran Families:</b>	
New Castle County/ Eulita Smith	
Kent County/ Mindy Bacchus	
Sussex County/ Gary Boas	
<b>Veterans Multi-Services /Supportive Services for Veterans Families:</b> Paula Witcher: 302-505-0849	
Veterans Awareness Center: Veteransawarenesscenter.org Veterans' Stand Down/Military Women's Tea/Homes for Disabled Warriors/ "G Liz Byers-Jiron	
HOME OF THE BRAVE	
Main Office	
Jessica Finan (Executive Director)	
Denise Dudley (Intake Coordinator)	

### DELAWARE 2-1-1 (HUMAN SERVICE REFERRALS & COMMUNITY RESOURCES)

(Basic Needs, Criminal Justice/Legal Services, Healthcare, Individual & Family Life, Mental Health Services & Substance Abuse, Consumer Services, Income Support & Employment, and Education)

#### VETERANS TREATMENT COURT PROGRAM

Miranda Klein, Veterans Court Case Manager (New Castle Co.	.)
Melissa Ridley, Veterans Court Case Manager (Kent Co.)	

The Veterans Treatment Court Program assists justice-involved veterans with mental health and substance abuse issues to obtain necessary services and reduce recidivism.

#### **VETERANS JUSTICE OUTREACH PROGRAM/DLA PIPER**

Local: 302-468-5670 or Toll Free: 855-872-5911

DLA Piper, a world renowned law firm and the Department of Veterans Affairs' Veteran Justice Outreach Program recognize the importance of removing barriers to making positive changes in one's life and making services to improve veterans' life situation more accessible, including legal services.

#### WIDENER LAW CLINIC:

Pro Bono Representation for Veterans: 302-477-2090 (http://law.widener.edu/vetclinic)

#### **RETIREE ACTIVITIES**

Retired Activities Office: MSgt (R) Bill Oldham (William.Oldham.2@ us.af.mil	l)
Bldg 520, Room 105, Dover AFB, DE 19902	302-677-4610

Retired Navy Activities Affairs Office: Naval & Marine Corps Reserve Ctr.......866-827-5672

#### **TOLL FREE NUMBERS**

Education Services	
Gulf Veterans/Agent Orange Hotline	
Home Loan – Eligibility	
Life Insurance Info & Service	
Memorial Affairs Headstones	
Retiree Pay	
(Army, Marine Corps, Navy, Air Force)	
Retiree Pay	
(Coast Guard)	
Servicemen's Group Life Insurance	
Small Business Administration	
Social Security Administration	
Telephone Service for the Deaf	
TRICARE Info	
VA Debt Management Center	

## **VETERANS ORGANIZATIONS POC**

VETERAILS ORGANIZATIONS	VETERAILS ORGANIZATIONS FOC			
Organization	Contact	Phone		
Air Force Sergeants Association	Bill McMullen	302-697-9750		
American Legion	Richard "Ric" Santos	302-628-5221		
AMVETS	Eugene Bradley	302-629-4141		
Colonial Paralyzed Veterans of America	Ron Hoskins	302-365-5670		
Delaware Veterans Coalition	Dave Skocik	302-736-8500		
Disabled American Veterans	Paul Lardizzone	302-697-9061		
First State Military Women Warriors	Paula Witcher	302-505-0849		
Fleet Reserve Association- Branch 309	James M. Jackson	302-834-1719		
Gold Star Families	Judy Campbell	302-593-5991		
Gold Star Mothers	Judith Faunce	302-475-8272		
40 & 8	Eugene "Chip" Rosan	302-678-8077		
Jewish War Veterans	Len Markovitz	302-234-4785		
Korean War Veterans Association	Dr. Daniel Coons	302-697-3079		
Marine Corps League	William C. Farley	302-242-7926		
Military Officers Association of America	Tom Kelly (New Castle Co) Ron Sarg (Kent Co) Fred Seth Jr. (Sussex Co)	302-834-9659 302-678-1603 302-519-0611		
Military Order of the Purple Heart	Gary "Mo" Morris	302-422-6760		
Military Order of the World Wars	Karen Kelly	302-834-9659		
Nat'l Association of Black Veterans	Nolan S. Lewis	302-345-6911		
Survivor Outreach Services	Judy C. Campbell	302-326-7787		
The Reserve Officers Association	LTC Richard Chappell (Ret)	302-234-1418		
Veterans of Foreign Wars	Paul Phillips Jr.	302-656-5022		
Vietnam Veterans of America	Paul Davis	302-697-3834		

## **Federal Benefits**

#### www.va.gov

**Disability Compensation** is a tax free monetary benefit paid to Veterans with disabilities that are the result of a disease or injury incurred or aggravated during active military service. Compensation may also be paid for post-service disabilities that are considered related or secondary to disabilities occurring in service and for disabilities presumed to be related to circumstances of military service, even though they may arise after service. Generally, the degrees of disability specified are also designed to compensate for considerable loss of working time from exacerbations or illnesses.

**Dependency and Indemnity Compensation (DIC)** is a tax free monetary benefit generally payable to a surviving spouse, child, or parent of Service members who died while on active duty, active duty for training, or inactive duty training or survivors of Veterans who died from their service-connected disabilities. DIC for parents is an income based benefit.

**Special Monthly Compensation (SMC)** is an additional tax-free benefit that can be paid to Veterans, their spouses, surviving spouses and parents. For Veterans, Special Monthly Compensation is a higher rate of compensation paid due to special circumstances such as the need of aid and attendance by another person or a specific disability, such as loss of use of one hand or leg. For spouses and surviving spouses, this benefit is commonly referred to as aid and attendance and is paid based on the need of aid and attendance by another person. Learn about special monthly compensation benefit rates.

#### Post-9/11 GI Bill and other programs

The Department of Veterans Affairs administers a variety of education benefit programs. Many Veterans and active duty personnel can qualify for more than one education benefits program, including the:

- The Post-9/11 GI Bill
- Montgomery GI Bill Active Duty (MGIB-AD)
- Montgomery GI Bill Selected Reserve (MGIB-SR)
- Reserve Educational Assistance Program (REAP)
- Veterans Educational Assistance Program (VEAP)
- Educational Assistance Test Program (Section 901)
- Survivors' and Dependents' Educational Assistance Program (DEA)
- National Call to Service Program
- Veterans Retraining Assistance Program
- Free education and vocational counseling services are available to service members and veterans.

#### What is the Vocational Rehabilitation and Employment Program?

The Vocational Rehabilitation and Employment Program (VR&E) is authorized by Congress under Title 38, USC, Chapter 31 and Code of Federal Regulations, Part 21. It is sometimes referred to as the Chapter 31 program. This program assists Veterans with service-connected disabilities to prepare for, find, and keep suitable jobs. For Veterans with service-connected disabilities so severe that they cannot immediately consider work, this program offers services to improve their ability to live as independently as possible.

#### Services that may be provided by the VR&E Program include:

- Comprehensive rehabilitation evaluation to determine abilities, skills, and interests for employment
- Vocational counseling and rehabilitation planning for employment services
- Employment services such as job-training, job-seeking skills, resume development, and other work readiness assistance
- Assistance finding and keeping a job, including the use of special employer incentives and job accommodations
- On the Job Training (OJT), apprenticeships, and non-paid work experiences
- Post-secondary training at a college, vocational, technical or business school
- Supportive rehabilitation services including case management, counseling, and medical referrals
- Independent living services for Veterans unable to work due to the severity of their disabilities

#### VA Home Loan

VA offers a variety of home loan guaranty programs for Active Duty Service members, Veterans, and National Guard and Reserve members.

**Purchase Loans** help you purchase a home at a competitive interest rate often without requiring a down payment or private mortgage insurance. Cash Out Refinance loans allow you to take cash out of your home equity to take care of concerns like paying off debt, funding school, or making home improvements.

**Interest Rate Reduction Refinance Loan (IRRRL):** also called the Streamline Refinance Loan can help you obtain a lower interest rate by refinancing your existing VA loan.

**Native American Direct Loan (NADL) Program:** helps eligible Native American Veterans finance the purchase, construction, or improvement of homes on Federal Trust Land, or reduce the interest rate on a VA loan.

Adapted Housing Grants: help Veterans with a permanent and total service-connected disability purchase or build an adapted home or to modify an existing home to account for their disability.

#### **Life Insurance**

**Service members' Group Life Insurance (SGLI)** is a low-cost group term life insurance program for Service members. Coverage can be extended for up to two years if the Service member is totally disabled at separation.

**Veterans' Group Life Insurance (VGLI)** allows Veterans to convert your SGLI to a civilian program of lifetime renewable term coverage after separation from service.

**Family Service members' Group Life Insurance (FSGLI)** insures spouses and children of Service members with SGLI coverage. Spousal coverage may not exceed the Service member's coverage. Dependent children are automatically covered at no charge.

Service members' Group Life Insurance Traumatic Injury Protection (TSGLI) is an automatic feature of SGLI that provides payments to Service members who suffer losses, such as amputations, blindness, and paraplegia, due to traumatic injuries that occur in service.

**Service-Disabled Veterans' Life Insurance (S-DVI)** provides life insurance coverage to Veterans who have been given a VA rating for a new service-connected disability in the last two years. Totally disabled Veterans are eligible for free coverage and have the opportunity to purchase additional life insurance.

Veterans' Mortgage Life Insurance (VMLI) provides mortgage life insurance protection to disabled Veterans who have been approved for a VA Specially Adapted Housing (SAH) grant. Pension Benefit Programs

**Veterans Pension:** Tax-free monetary benefit payable to low-income wartime Veterans. Generally, a Veteran must have at least 90 days of active duty service, with at least one day during a wartime period to qualify for a VA Pension. If you entered active duty after September 7, 1980, generally you must have served at least 24 months or the full period for which you were called or ordered to active duty (with some exceptions), with at least one day during a wartime period.

In addition to meeting minimum service requirements, the Veteran must be:

- Age 65 or older, **OR**
- Totally and permanently disabled, **OR**
- A patient in a nursing home receiving skilled nursing care, **OR**
- Receiving Social Security Disability Insurance, **OR**
- Receiving Supplemental Security Income

**Survivors Pension:** Tax-free monetary benefit payable to a low-income, un-remarried surviving spouse and/or unmarried child(ren) of a deceased Veteran with wartime service.

Veterans and survivors who are eligible for Pension benefits and are housebound or require the aid and attendance of another person may be eligible to receive additional monetary amounts.

#### **Burial Benefits**

**Burial in a Private Cemetery:** Burial benefits available for Veterans buried in a private cemetery include a Government headstone or marker, a burial flag, and a Presidential Memorial Certificate. Some Veterans may also be eligible for Burial Allowances. There are not any benefits available to spouses and dependents buried in a private cemetery.

**Burial Flags:** A United States flag is provided, at no cost, to drape the casket or accompany the urn of a deceased Veteran who served honorably in the U. S. Armed Forces. It is furnished to honor the memory of a Veteran's military service to his or her country. VA will furnish a burial flag for memorialization for each other than dishonorable discharged. VA Form 27-2008, Application for United States Flag for Burial Purposes. You may get a flag at any VA regional office or U.S. Post Office. Generally, the funeral director will help you obtain the flag.

**Headstone or Marker:** When burial or memorialization is in a national cemetery, state veterans' cemetery, or military post/base cemetery, a headstone or marker will be ordered by the cemetery officials based on inscription information provided by the next of kin or authorized representative. For burial in a private cemetery VA Form 40-1330, Application for Standard Government Headstone or Marker, must be submitted to request a memorial marker.

**Presidential Memorial Certificates:** A Presidential Memorial Certificate (PMC) is an engraved paper certificate, signed by the current President, to honor the memory of honorably discharged deceased Veterans. Eligible recipients include the next of kin and loved ones of honorably discharged deceased Veterans. More than one certificate may be provided. Eligible recipients, or someone acting on their behalf, may apply for a PMC in person at any VA regional office or by U.S. mail or toll-free fax. Requests cannot be sent via email. Please be sure to enclose a copy of the Veteran's discharge and death certificate to verify eligibility, as we cannot process any request without proof of honorable military service. Please submit copies only, as we will not return original documents (VA Form 40-0247 Application for Presidential Memorial Certificate).

**Burial Allowances:** VA burial allowances are partial reimbursements of an eligible Veteran's burial and funeral costs. When the cause of death is not service related, the reimbursements are generally described as two payments: (1) a burial and funeral expense allowance, and (2) a plot or interment allowance.

#### You may be eligible for a VA burial allowance if:

You paid for a Veteran's burial or funeral, **AND** you have not been reimbursed by another government agency or some other source, such as the deceased Veteran's employer, **AND** the Veteran was discharged under conditions other than dishonorable.

In addition, at least <u>one of the following conditions must be met:</u>

The Veteran died because of a service-related disability, OR

The Veteran was receiving VA pension or compensation at the time of death, **OR** 

The Veteran was entitled to receive VA pension or compensation, but decided not to reduce his/her military retirement or disability pay, **OR** the Veteran died while hospitalized by VA, or while receiving care under VA contract at a non-VA facility, **OR** the Veteran died while traveling under proper authorization and at VA expense to or from a specified place for the purpose of examination, treatment, or care, **OR** the Veteran had an original or reopened claim pending at the time of death and has been found entitled to compensation or pension from a date prior to the date of death, **OR** the Veteran died on or after October 9, 1996, while a patient at a VA–approved state nursing home.

*Service-Related Death*: VA will pay up to \$2,000 toward burial expenses for deaths on or after September 11, 2001. VA will pay up to \$1,500 for deaths prior to September 10, 2001. If the Veteran is buried in a VA national cemetery, some of all of the cost of transporting the deceased may be reimbursed.

*Non-service-Related Death*: For deaths on or after October 1, 2011, VA will pay up to \$700.00 toward burial and funeral expenses (if hospitalized by VA at time of death), or \$300 toward burial and funeral expenses (if not hospitalized by VA at time of death), and a \$700.00 plot-interment allowance (if not buried in a national cemetery). For deaths on or after December 1, 2001, but before October 1, 2011, VA will pay up to \$300.00 toward burial and funeral expenses and a \$300.00 plot-interment allowance. The plot-interment allowance is \$150.00 for deaths prior to December 1, 2001. If the death happened while the Veteran was in a VA hospital or under VA contracted nursing home care, some of all of the costs for transporting the Veteran's remains may be reimbursed. An annual increase in burial and plot allowances, for deaths occurring after October 1, 2011, begins in fiscal year 2013 based on the Consumer Price Index for the preceding 12-month period.

You can apply by filling out VA Form 21-530, *Application for Burial Benefits*. You should attach a copy of the Veteran's military discharge document (DD 214 or equivalent), death certificate, funeral and burial bills. They should show that you have paid them in full. You may download the form at http://www.va.gov/vaforms/.

#### **Dependents or Survivors**

The Veterans Benefits Administration offers a variety of benefits and services to spouses, children, and parents of service members and Veterans who are deceased or totally and permanently disabled by a service-connected disability. Contact the Delaware Commission of Veterans Affairs to obtain assistance from a Veterans Service Officer (302-739-2792) or www.veteransaffairs.delaware.gov.

Benefits Dependency and Indemnity Compensation (DIC) Parents' Dependency and Indemnity Compensation (DIC) Survivors' Pension Dependents' Educational Assistance Program (DEA) Marine Gunnery Sergeant John David Fry

#### Services

Home Loans Educational and Vocational Counseling Beneficiary Financial Counseling Civil Service Preference Commissary and Exchange Privileges Children of Vietnam Veterans with Certain Birth Defects Fiduciary Services



#### Military Funeral Honors - "Honoring Those Who Served"

The Department of Defense (DOD) is responsible for providing military funeral honors. "Honoring Those Who Served" is the title of the DOD program for providing dignified military funeral honors to Veterans who have defended our nation. Upon the family's request, Public Law 106-65 requires that every eligible Veteran receive a military funeral honors ceremony, to include folding and presenting the United States burial flag and the playing of Taps. The law defines a military funeral honors detail as consisting of two or more uniformed military persons, with at least one being a member of the Veteran's parent service of the armed forces. The DOD program calls for funeral home directors to request military funeral honors on behalf of the Veterans' family. However, the Department of Veterans Affairs (VA) National Cemetery Administration cemetery staff can also assist with arranging military funeral honors at VA national cemeteries. Veterans' organizations may assist in providing military funeral honors.

In Delaware, your Funeral Director can make the arrangements for Military Funeral Honors. If you prefer an active duty component, the Funeral Director will contact the appropriate service department to make the arrangements. Several Veteran Service Organizations (e.g. VFW, American Legion) throughout Delaware have their own Honor Guard and will provide for Military Funeral Honors. Many organizations staff a full squad for rendering Military Funeral Honors that includes folding the flag, presentation of the flag, Taps, and a 21 gun salute.



The effect of military service can be profound and lasting. There are a number of financial, social and health issues that result from military service. Some Wounded Warriors and Veterans who have a compensation rating of 100 percent P&T are unaware that Social Security may expedite the processing of their disability claims.

Benefits available through Social Security are different than those from the Department of Veterans Affairs and require a separate application.

The expedited process is used for military service members who become disabled while on active military service on or after October 1, 2001, regardless of where the disability occurs.

Starting March 17, 2014, veterans who have a VA compensation rating of 100% permanent and total (P&T) may receive expedited processing of applications for Social Security disability benefits.

#### What do I need to know about the VA & Social Security programs?

Both Social Security and VA pay disability benefits. However, their programs, processes and criteria for receiving benefits are very different.

A VA compensation rating of 100% Permanent and Total does not guarantee that you will receive Social Security disability benefits. To be approved for Social Security benefits, you must meet Social Security's definition of "disability." To be found disabled:

 $\cdot$  You must be unable to do substantial work because of your medical condition (s); and

 $\cdot$  Your medical condition (s) must have lasted, or be expected to last, at least one year or to result in death.

If you receive VA compensation, this will not affect your Social Security benefits.

#### For more information please visit:

https://www.ssa.gov/people/veterans/

## Call or visit your local Social Security Office:

#### 1-800-772-1213

You can also find your local SS Office through the website.

For those who return home with injuries, Social Security is a resource they can turn to for disability benefits. Social Security's Wounded Warriors website is at

www.socialsecurity.gov/woundedwarriors.